

Talk to us about	What we can help with	Self-service option	Email	Advisers	Members	Hours
Agency support	<ul style="list-style-type: none"> New agency applications Changes or updates to existing agencies nib adviser access registration and queries System support 		sales.support@nib.co.nz	0800 238 642		Mon-Fri: 8am – 7pm
Adviser support	<ul style="list-style-type: none"> Client listings report nib adviser access registration Client correspondence Queries around quoting 	adviser.nib.co.nz	adviser@nib.co.nz	0800 238 642		Mon-Fri: 8am – 7pm
Claims	<ul style="list-style-type: none"> Existing claim and excess enquiries Questions about pre-approvals or claims 	Members can make a claim anytime online at nib.co.nz/mynib or via the my nib NZ mobile app	claims@nib.co.nz		0800 123 642	Mon-Fri: 8am – 7pm Sat: 9am – 1pm
New business and policy changes	<ul style="list-style-type: none"> Policy document issuing New business enquiries Changing plans or excesses Adding and removing members 	Submit a request online at nib.co.nz/mynib	newbusiness@nib.co.nz	0800 639 642	0800 123 642	Mon-Fri: 8am – 5.30pm
Underwriting	<ul style="list-style-type: none"> Underwriting enquiries Reviewing policy loading and exclusions 		underwriting@nib.co.nz	0800 222 642		
Commissions	<ul style="list-style-type: none"> Commission enquiries 		commissions@nib.co.nz			Mon-Fri: 8am – 5.30pm
Group Health	<ul style="list-style-type: none"> New group quotes Contract renewals 		grouphealth@nib.co.nz	0800 287 642		Mon-Fri: 8am – 5.30pm
nib Collateral	<ul style="list-style-type: none"> Register with your UAN number. On the site, you'll find application forms, brochures and nib envelopes. 	www-ak.bspg.co.nz/login/nib_adviser				

nib's Adviser Partner Managers - Supporting Advisers and Business Development

nib's Adviser Partner Managers are dedicated to helping you build a larger, more resilient business. They'll help you understand how the nib solutions will meet the health insurance needs of your clients, engage in more healthy client conversations and bring the nib proposition to life.

Contact the nib Adviser Partner Manager for your region.

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